



Quality Policy

EMF is a Western Australian based company providing engineering and access solutions to the mining, construction, energy, oil and gas industries. EMF specialises in the repair, maintenance and construction of plant and equipment as well as the provision, installation and removal of scaffolding and rope access services.

EMF commits to:

- a) Achieving total client satisfaction through innovation, continual improvement and consistent application of its business policies and processes.
- b) Consistently delivering the highest quality services for all clients.

EMF management is fully committed to this Quality Policy through active participation and allocation of resources to quality improvement activities.

To Achieve these Commitments & Objectives

EMF maintains a practical but comprehensive Quality Management System designed to:

- a) Comply with the requirements of ISO 9001:2015 and other relevant legal, regulatory and safety standards;
- b) Ensure that all EMF business processes are identified and well planned;
- c) Optimise EMF business policies and processes through consistent review of key performance indicators and ongoing development;
- d) Identify and capture any errors or room for improvement in the processes, and to take effective action where needed;
- e) Ensure that any sub-contractors used by or in association with EMF are of the highest quality in their commitment and delivery, and that their philosophies are compatible with EMF's objectives;
- f) Ensure that any sub-contractors used are appropriately reviewed to verify the quality of their service delivery, and;
- g) Provide a central reference point to EMF policies and processes for staff, subcontractors and auditors.

All EMF staff and subcontractors have individual responsibility for understanding and applying the EMF Quality Management System in the performance of their tasks. Management assists staff and sub-contractors by communication of the QMS and related matters.

Signed:

Mitchell Bradley – Director

1st February 2023